

# despatch

August 2007  
DSA magazine for road safety professionals



# Change to Driving Licence Applications

On 16 July, DVLA changed the way applications for full driving licences are handled. The packs which examiners previously issued to successful candidates were withdrawn and replaced by a new D1 application form. So if a candidate does not opt for ADLI they now have the following choices to get their full licence:

- Apply online at [www.direct.gov.uk/motoring](http://www.direct.gov.uk/motoring) select 'Do it online' then select 'Driver Licensing online'
- Order a new D1 application form online at [www.direct.gov.uk/motoring](http://www.direct.gov.uk/motoring) 'Do it online' then select the option under 'Motoring Forms'
- Order a new D1 application form by phoning DVLA Customer Enquiry Group on 0870 240 0009
- Go to the Post Office for a new D1 application form

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Examiners will no longer issue the new D1 application form and have been asked to ensure that successful candidates are given the above information.

This will also apply to customers who want a replacement licence, are changing their details, renewing a licence over the age of 70 or changing from a paper licence to the photocard licence.

### Advice to ADIs: changing Citroën C3 headlamps

It has recently been brought to our attention that when it is time to change the front headlamp bulb on this model of vehicle, you cannot just replace the bulb in the normal way. The whole headlamp has to be taken out and the bumper lowered, which can only be done at a garage. This is important to know as having faulty headlights is likely to result in your practical car test candidates not being able to take their test.

### August Bank Holiday test centres and office closures

Please note that our offices and test centres will be closed for the Bank Holiday on Monday 27 August and will re-open on Tuesday 28 August.

# Investigation of suspected illegal instructors

It is an offence under Section 123 of the Road Traffic Act 1988 for an individual to provide driving instruction for money or money's worth unless they are suitably qualified and registered with us. Individuals who are not suitably qualified present a significant danger to public safety in that they have not been subject to the Agency's criteria to establish that they are "fit and proper" to be registered as an approved driving instructor. Also, they will not have been assessed by us to ensure that they are competent to provide driving instruction to the required standard. Illegal instructors undermine the livelihoods of legitimate approved driving instructors and often any motor insurance in relation to the vehicle used is invalid.

We take allegations of illegal instruction very seriously and we have recently appointed a dedicated Investigation Manager within our Fraud & Integrity Team to deal specifically with these types of cases. Their role is to conduct an investigation and if there is sufficient evidence to proceed, the case is passed to the police to progress through the judicial process.

One of the main difficulties that we encounter as investigators is proving that the instructor has received payment of money or money's worth. Many illegal instructors operate within communities by word of mouth and so it is often difficult to gain this key piece of evidence. However, we will always follow up information received and we can work with local police forces to set up intelligence lead roadside checks.

We would urge anyone who has information which may assist in identifying suspected illegal instructors to contact the DSA Fraud & Integrity Team on 02920 581290 or email [integrity.team@dsa.gov.uk](mailto:integrity.team@dsa.gov.uk)



DSA's Deputy Head of Fraud & Integrity Michelle Moston completes the necessary paperwork



# Criminal record checks

## for those of you renewing your registration

From 1 April 2008, those of you submitting an application to renew your registration or re-register, will need to have had a criminal record check. It may take several weeks for a “disclosure” to be provided by Criminal Records Bureau (CRB) or Disclosure Scotland (DS) so we will send out reminder letters earlier than at present. From October this year we will aim to send reminders six months in advance of your expiry date.

Shortly after we send your reminder you should receive a disclosure application pack from our contractor, TMG CRB. Please apply for your disclosure in good time because if your application cannot be considered by the Registrar before your current licence expires, your name could be removed from the Register.

The renewal and re-registration application forms (ADI37A and ADI37B) have been updated to include space to record your disclosure reference number.

Although we will endeavour to send out a reminder and disclosure application to you, it is your responsibility to ensure that you apply in good time. If you do not receive these documents five months before your expiry date you should contact us to request them. Additionally, the new application forms will be available on our website for you to print.

Those of you whose registration is due to expire before 1 April 2008 will continue to receive your reminder one month in advance. We will also continue to undertake checks of all ADIs on the Register.

For up-to-date news on this, and other related issues, please listen to our recorded information line on 0115 901 2801.

**Enquiry points:**

DSA Criminal Records Check Team	:	0121 697 6740
TMG CRB (ADI checks)	:	0115 969 4616
CRVS (PDI checks)	:	0870 850 2455

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## Rear seat head restraints

A question has been raised on several occasions about the requirements for cars to be fitted with rear seat head restraints.

Currently there is no requirement in the construction & use regulations for cars to be fitted with rear seat head restraints, however if they were fitted as original equipment in the interests of health & safety they should not be removed.

If rear seat head restraints are fitted then passengers in those seats should adjust them correctly.

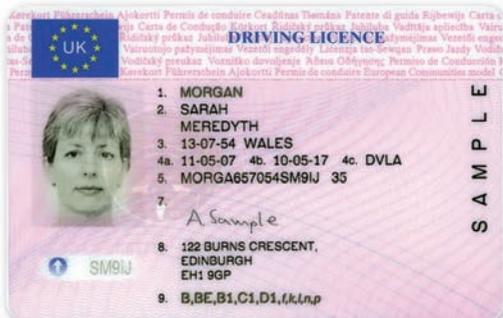
As part of a wider review of changing technology, we are looking at the minimum test vehicle requirement.

Once the review has been completed, there will be a consultation exercise with the training industry and representations will be made to the Minister. Any changes to minimum test vehicles would be phased in over a number of years.

# On the cards



Provisional Front



Full Front

**Next year sees the ten year anniversary of the first issue of photocard driving licences. Recently, DVLA achieved a significant milestone with the release of a new advanced photocard driving licence...**

The new high specification driving licence is made from a highly secure material – Laser Engraved Polycarbonate (known as LEP). It contains a number of new security features to prevent counterfeiting and forgery. One of the main differences between this and the previous photocards is that it now features a black and white photograph, making use of the latest laser technology to burn the image onto the card. In order to facilitate these changes, new machines were installed.

In addition to the laser engraving process, these new machines have the capability to add a smart chip to the licence. Advice from law enforcement and card industry security experts confirmed that smart card technology represents the best level of security for card protection. Details are being developed including a possible proof of concept with provisional smart cards, but dates for final full implementation have yet to be finalised, as they are dependent on the approval of the European Commission with regards to standards.

As well as improving the security of the licence itself, DVLA is also addressing a business continuity risk by providing a second print site. Driving licences are currently produced at their Morrision site in Swansea, but work has started on a new state of the art production facility in Fforestfach, Swansea.

## Did you know?

In April, DVLA's system passed the 50 million mark for the issue of plastic photocard licences (duplicates/replacements/renewals), and now, more than 26 million drivers now possess a photocard driving licence!

# New look, new approach for our official publications

This summer has seen the relaunch of almost the entire range of our own and DfT's official publications for road users, along with two new products to help people with different learning styles.

Our publishers, TSO, researched the views of learners of varying ages, parents of young learners and road safety professionals to whittle eight design ideas down to the winning formula: a contemporary look to make the official range of publications stand out.

The new design is timed to mark our increased emphasis on lifelong learning and the new Highway Code. For the first time there will be a CD-ROM edition of the Highway Code to cater for the e-generation and a wider range of learning styles.

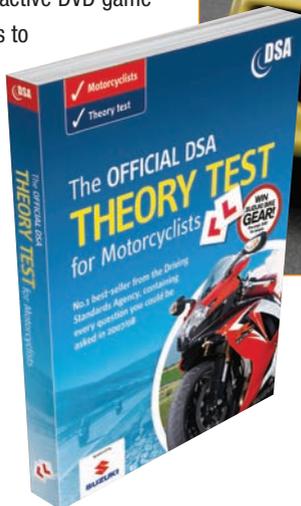
The new *DSA Driving Theory* game will allow you to test your progress by becoming a contestant in a TV-style game show presented by Fifth Gear's Vicki Butler-Henderson, using your DVD player and TV or your PC.

The DVD will make learning fun, and if learners play against their mum or dad, it could also teach them a thing or two about driving theory, no matter how long they've been driving for! Vicki says "Some people prefer to learn interactively, rather than from books. I hope the competitive element, together with the popular interactive DVD game format, will help many learners to get on the road safely."

All publications are available from your favourite retailer or you can visit DSA's website and click the "Official Bookstore" button.



Vicki Butler-Henderson poses for the cover of the new DVD Game



A preview of how the new-look publications will appear



# Removal of declarations for practical and theory tests

For some time candidates have been allowed to complete a declaration under certain circumstances if they have arrived for either their practical or theory driving test without the required photocard licence paper counterpart.

**As from Monday 1 October, we will cease to allow such a declaration. Customers who arrive from this date for a driving test without either a full photocard licence (both the photocard and the paper counterpart) or an old style paper licence with a valid passport, will not be allowed to test and will lose their fee.**

A driving licence must be replaced if it has been lost, stolen, defaced or destroyed. You can do this by telephone, by post, or you may be able to use DVLA's premium checking service. Full details of how to get a replacement are available from DVLA via [www.direct.gov.uk/motoring](http://www.direct.gov.uk/motoring) or can be obtained by telephoning them on 0870 2400009.

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## Reminder – extended theory test for car and motorcycle candidates from 3 September

From 3 September, the number of theory test questions for car and motorcycle candidates will increase from 35 to 50, with the fee increasing from £21.50 to £28.50. This increase is designed to develop higher driving standards and maximise the test's potential for road safety and other benefits.

Due to the increased number of calls in recent weeks, we would be grateful if you could ask your customers to book, cancel or reschedule a test online at [www.direct.gov.uk/drivingtest](http://www.direct.gov.uk/drivingtest), wherever possible where they can also check theory test availability 24 hours a day, 7 days a week, quickly and easily.

# Moment of doubt

A drink drive conviction could cost your pupils  
their licence, their car, their job and their friends...

If a driver is caught over the limit, even after just one or two drinks, they could be **arrested**; receive a **criminal record**; be handed a minimum 12-month **driving ban** and could be **fined** up to £5000.

These are significant consequences for any person, but for learner/novice drivers, a drink drive conviction could ruin their lives.

The new THINK! campaign, launched on 20 July, is targeting those 96,000 drivers found guilty of flouting drink drive laws every year. And with the police stepping up enforcement this summer, drink drivers can expect to be caught.

We encourage you to give the following advice to your pupils:

- Any amount of alcohol affects your ability to drive safely.
- There is no failsafe guide as to how to stay under the legal alcohol limit (80mg/100ml), it depends on:
  - your weight/sex/age/metabolism
  - stress levels
  - whether you've eaten or not
  - the amount of alcohol consumed

- You may be over the limit the morning after a night out drinking, even though you feel OK. It's impossible to get rid of alcohol faster than your body allows... a shower, cup of coffee, or other ways of 'sobering up' will not work.
- If you plan to drink, don't risk driving, instead: book a taxi, use public transport, stay overnight or arrange for someone who is not drinking to drive.
- Don't get into a car driven by someone who has been drinking and never offer a drink to someone who is driving.

Visit [www.thinkroadsafety.gov.uk](http://www.thinkroadsafety.gov.uk) or contact your local Road Safety Officer for more information.

## Think! Don't Drink and Drive



Images from DfT's latest advertising campaign

# Driver CPC Update

The look and format of the new driver qualification card for bus, coach and lorry drivers to prove they hold the Driver CPC has now been agreed. The card will be of a similar size to the current driving licence, will carry a photograph of the holder and will be blue in colour. The driver qualification card will be issued to existing professional lorry, coach and bus drivers once they have completed their 35 hours of periodic training. New drivers will receive the card once they pass the CPC test. The test only applies to learners, existing drivers won't need to take it.

We are also planning to include case studies in the LGV/PCV theory test, along with an extended practical test to acquire their Driver CPC. These case studies have now been agreed, we are now showing examples to the industry at our Business Customer Conferences. To see where the next conferences will be, go to page 14.

For further information on any of the developments mentioned above, visit the website

[www.transportoffice.gov.uk/cpc](http://www.transportoffice.gov.uk/cpc), contact DSA on 0115 901 5879 or send an email to [drivercpc@dsa.gsi.gov.uk](mailto:drivercpc@dsa.gsi.gov.uk).

## STOP PRESS!!!

The Driving Standards Agency is undertaking a consultation exercise on new implementation arrangements for the Driver Certificate of Professional Competence (CPC). The paper can be found on the DSA website at

[www.dsa.gov.uk](http://www.dsa.gov.uk) and the related questionnaire can be accessed at

[www.dsa.gov.uk/consultation/cpc/index.html](http://www.dsa.gov.uk/consultation/cpc/index.html).

The consultation runs until 31 October. In the light of comments received, Ministers will make decisions on the way ahead. We expect any new regulations would be implemented with effect from April 2008.

# Register for My DSA

– the easy way to keep up to date



There is a lot happening with our road safety projects – why not register for this free service where you can get further details on some of the articles from Despatch and ask us for regular email newsletters on news as and when it happens. It's simple, just go to [www.dsa.gov.uk](http://www.dsa.gov.uk) and select “My DSA”, on the top right. Underneath the log-in area on the right, choose “click here to register”, complete the form and “Register”.

When you are in, you can then click in the relevant boxes to tell us which services you want from us and you're all set up.

# ADI representative bodies

Below is a list of contact details for the ADI representative bodies who regularly talk to us on your behalf about changes affecting the industry. If you want to know more about them and what they do, please refer to the contact details below.

## **AA Driving School**

Gill Balshaw  
ADI Training Programme Manager  
AA Driving School  
15th Floor, Castlemead  
Lower Castle Street  
Bristol BS1 3AG

Email: [gill.balshaw@theaa.com](mailto:gill.balshaw@theaa.com)

## **ADI Federation**

Barbara Trafford  
Managing Director  
ADI Federation  
Kingsmith House  
63a Marshalls Road  
Raunds  
Northants NN9 6EY

Email: [info@theadifederation.org.uk](mailto:info@theadifederation.org.uk)

Web: [www.theadifederation.org.uk](http://www.theadifederation.org.uk)

## **ADINJC**

Clive Snook  
Liaison Officer  
ADINJC  
47 Sweetmans Road  
Shaftesbury  
Dorset SP7 8EH

Email: [adinjc\\_liaisonofficer@hotmail.co.uk](mailto:adinjc_liaisonofficer@hotmail.co.uk)

## **BSM**

Managing Director  
BSM  
7th Floor Kempton Point  
68 Staines Road West  
Sunbury on Thames  
TW16 7AT

Tel: 01932 792200

Web: [www.bsm.co.uk](http://www.bsm.co.uk)

## **Driving Instructors Association**

Eddie Barnaville  
Chief Executive  
Driving Instructors Association  
Safety House  
Beddington Farm Road  
Croydon CR0 4XZ

Tel: 0845 345 5151

Email: [dia@driving.org](mailto:dia@driving.org)

Web: [www.driving.org](http://www.driving.org)

## **Driving Instructors Democratic Union**

Rob Harper, Chairman  
Driving Instructors Democratic Union  
a branch of the Transport & General Workers Union  
Transport House  
55 Call Lane  
Leeds LS1 7BW

Tel: 05602 609125

Email: [chairman@didu.co.uk](mailto:chairman@didu.co.uk)

Web: [www.didu.org.uk](http://www.didu.org.uk)

## **Driving Instructors Scottish Council**

Mr John Lamarra  
Driving Instructors Scottish Council  
5 North Lodge Avenue  
Motherwell  
ML1 2RP

Tel: 01698 268 711

Email: [johnlamarra@d-i-s-c.org.uk](mailto:johnlamarra@d-i-s-c.org.uk)

Web: [www.d-i-s-c.org.uk](http://www.d-i-s-c.org.uk)

## **The Motor Schools Association of Great Britain (MSA)**

John Lepine MBE  
General Manager  
The Motor Schools Association of Great Britain (MSA)  
101 Wellington Road North  
Stockport  
Cheshire SK4 2LP

Tel: 0161 429 9669 Fax: 0161 429 9779

Email: [mail@msgb.co.uk](mailto:mail@msgb.co.uk)

Web: [www.msgb.co.uk](http://www.msgb.co.uk)

# Events Review: May - July

## DSA at the Welsh Eisteddfod festival : 28 May – 2 June

Urdd Gobaith Cymru's National Eisteddfod is one of Europe's largest youth festivals, and is held in a different area of Wales every year. This year the Eisteddfod was held at the Three Counties Show Ground in Carmarthenshire, with 15,000 competitors, 100,000 visitors and a million people watching this important cultural event on TV.

Our exhibition stand featured the theory test demo and the hazard perception test, both of which proved to be very popular with all ages.

Next year, the Eisteddfod moves to Llandudno in North Wales so come and find us there!!



Visitors at the Eisteddfod have a go at the Theory Test and Hazard Perception



Craig Jones going through the new test



At the Yeovil conference

## MRTA Open Day: 1 July

On 1 July, the Motorcycle Rider Training Association (MRTA) and DSA held an open day at the Britannia Stadium, Stoke-on-Trent. The event gave another opportunity to show the new off-road element of the bike test to the motorcycle training industry. MRTA represents exclusively the welfare and interest of companies involved in the provision of motorcycle rider training.

The new elements of the test were demonstrated and tried out by a number of trainers. Chief driving examiner Trevor Wedge, deputy Nigel Harries, assistant chief Graham Shaw and the Agency's team of motorcycling experts were there to advise and give information on the new test. Craig Jones, European stunt riding champion, provided the day's entertainment with his impressive stunt performances.

Indoors, our colleagues promoted the Register of post-test motorcycle trainers, which was launched to instructors back in February, and members of the public were able to view the promotional clip of the new test on the plasma screen and have a go on both the mock theory test for bikers, and the hazard perception test.

For more information about the new motorcycle test please visit [www.transportoffice.gov.uk](http://www.transportoffice.gov.uk)

## Business Customer Conferences: June and July

Our Business Customer Conference 2007/2008 season started in the south west where over 200 delegates attended the conference at the Haynes Motor Museum Yeovil, on 14 June. Later, another 170 travelled to the Dunblane Hydro in Scotland on 4 July. Amongst the topics covered, our Chief Executive Rosemary Thew talked about the review that we are undertaking into how people learn to drive and how we test them. Chief driving examiner Trevor Wedge spoke about driver training in the future, and there were sessions on our integrity team, Driver CPC and the Government's motorcycle strategy.

The third conference took place in East Anglia on 18 July, and further conferences are planned around the country up until March 2008, please see page 14 for more details.

### LGV/PCV Conference

We are extending an open invitation to **all large goods vehicle and passenger vehicle driver trainers and delegated examiners** across GB to attend a special customer conference at the NEC, Birmingham on 12 September. The conference is intended specifically to cover issues of interest to this group of customers, including the latest position and developments on Driver CPC, eco driving and operational issues.

Speakers will include Chief Executive Rosemary Thew and Chief driving examiner Trevor Wedge. Attendance at the conference is by invitation and free of charge. For more information, please contact us at [conferences@dsa.gsi.gov.uk](mailto:conferences@dsa.gsi.gov.uk) or send a fax to Georgia Georgiou on 0115 901 5890.

# Events Dates for the Diary

The events programme for 2007/08 continues with us exhibiting at:

- 28-30 August - **Westdrive** (Livingston, Scotland)
- 27 September - **Ydrive** (Irvine, Scotland)
- 10-11 October - **Coach & Bus Live** (NEC, Birmingham)
- 23 November - 2 December – **Motorcycle Show** (NEC, Birmingham)

The Business Customer Conferences also continue on the following dates:

## 2007

- 12 September - National LGV / PCV Conference, NEC, Birmingham
- 21 November - East Midlands Conference Centre, University Park, Nottingham

## 2008

- 23 January - National Motorcycle Trainers Conference, National Motorcycle Museum, Birmingham
- 20 February - North West, venue TBC
- 19 March - South East, venue TBC

Please visit [www.dsa.gov.uk](http://www.dsa.gov.uk) and click on events for further details. For up-to-date details of business customer conferences, register with “My DSA” and click on the business customer conference area.

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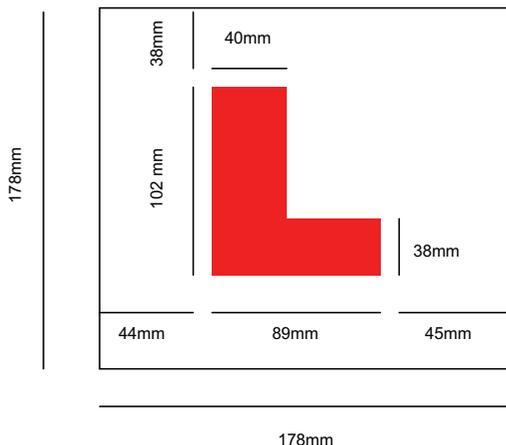
## Clarification regarding

# ADI roof signs and “L-plates”

It was recently brought to our attention that there appears to be some confusion regarding the legal requirement of signage display of the “L” plate on instructor’s cars.

If displaying a roof box on your car, it should bear the “L” plates at the legal dimensions as shown opposite.

However, if the “L” plates on your roof box do not meet the legal dimensions as above, then you would also be required to display the correct sized “L” plates on the front and rear of your vehicle.



# Agency Performance

April 07 – May 07

## We are on target for all of our Secretary of State targets for 2007/08.

- Appointments will be available within 9 weeks at 90% of permanent car driving test centres (quarterly measure): *On target but forward booking dates are rising due to an examiner recruitment freeze, natural wastage and other factors.*
- To achieve candidate satisfaction with the overall service received at 90% or better: *The candidate survey results should be available by September.*
- Deliver 6,000 Arrive Alive presentation to include 10% targeted at special needs groups such as young offenders, older drivers and people with disabilities. *This target, more inclusive than last year's, is on course for the first quarter.*
- To have 10 training courses accredited as suitable for lorry drivers CPC periodic training and 30 for bus and coach drivers by 31 March 2008. *On target.*
- Populating the new post-test motorcycle register with qualified and quality assured motorcycle instructors/trainers and make it available to the public by 31 March 2008. *A slower take-up than expected but no issue in meeting target.*
- Delivering an interactive Ultimate Biking Skills DVD to retail, aimed at providing a resource for qualified motorcyclists to improve riding and safety. *The successful company who will be carrying out the production work has been briefed and we are on course to meet the target.*
- By October 2008 to ensure that most customers will be able to reach an MPTC within 45 minutes, travelling no more than 20 miles and, by March 2008, to have achieved a milestone target of 40% service coverage within 45 minutes/20 miles. *The driving distance target has already been achieved and the drive-time target is on track.*
- To initiate 3 pilot projects aimed at improving driver education and training and raising the driving standards of high risk groups such as young novice drivers. *We are in negotiations with partners over additional projects and we are on course to achieve this target.*
- To progress to conclusion 250 investigations in relation to impersonation/ID fraud and actively seek prosecutions where applicable. *This target, which aims to reduce crime and anti-social behaviour, will be exceeded.*
- Electronic take-up – achieve 64% of theory test bookings and 64% of car practical test bookings being made on-line by 31 March 2008. *These are currently 5% and 12% above target, respectively.*
- Deliver the Value for Money Plan targets for 2007/08 (£6 million). *On target*

**Key:**      • Target met                      • Target missed                      • Target in danger of being missed

## Disqualified Drivers: April – June 2007

### New Drivers Act Statistics

	April 07	May 07	June 07
Revoked	1586	1554	2083
Test Passed	905	852	1023
Appeal	1	7	11

### DTTP/DTETP Summary

	April 07	May 07	June 07
DTTP	163	106	139
DTETP	518	486	820
Total	681	592	959

DTTP Disqualified until test passed

DTETP Disqualified until extended test passed

Figures supplied by Drivers Policy Group. Driver & Vehicle Licensing Agency (DVLA)

## How to contact us

For the latest DSA news and information, see the website [www.dsa.gov.uk](http://www.dsa.gov.uk)

Learning to drive information for your candidates is available to view on [www.direct.gov.uk/motoring](http://www.direct.gov.uk/motoring) and driver and rider trainers can view key information on the business customer site: [www.transportoffice.gov.uk](http://www.transportoffice.gov.uk)

## Booking a test

Book or manage your test appointments online at:

[www.direct.gov.uk/drivingtest](http://www.direct.gov.uk/drivingtest)

[www.transportoffice.gov.uk](http://www.transportoffice.gov.uk)

### Or Telephone:

Booking Line: **0870 010 1372**

Welsh Line: **0870 010 0372**

For hearing impaired customers:

Minicom **0870 010 7372**

### Telephone fast track

Call **0870 01 01 372**

Wait for the "DSA Welcome" message, and then dial one of the following options:

### Business booking

Car theory: **\*\*11 and listen to the options**

Car practical: **\*\*222**

### Trainer booking LGV, PCV, M/C

Theory: **\*\*11 and listen to the options**

Practical: **\*\*231**

Despatch is published bi-monthly by the Driving Standards Agency.

Our Agency conducts Britain's driving tests for cars, motorcycles, lorries and buses, including the theory tests and also maintains the Register of Approved Driving Instructors, the voluntary register of lorry driving instructors and oversees motorcycle Compulsory Basic Training.

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## DSA Headquarters

If you need to contact the headquarters of the Driving Standards Agency at Stanley House, 56 Talbot Street, Nottingham NG1 5GU use the following numbers for departments, dialling 0115 901 first:

Switchboard	<b>2500</b>
Testing and Assessment (COB)	<b>2557/4</b>
Technical Support Team (TSB)	<b>2537/9</b>
E-Assessment	<b>2566</b>
Policy	<b>5918</b>
Pass Plus	<b>2633/4</b>
Experienced Driver Assessment Services	<b>2814</b>
	<b>Fax 0870 750 7251</b>
Press Office	<b>5953/5954</b>
Despatch	<b>5878</b>
Cardington (Training)	<b>01234 744000</b>
Cardington (Publications)	<b>01234 744054</b>

## Customer service enquiries

Customer Enquiry Units

Phone: **0191 201 8161 (North) 029 2058 1218 (South)**

Fax: **0191 201 8056 (North) 029 2058 1050 (South)**

Email: [customer.services@dsa.gsi.gov.uk](mailto:customer.services@dsa.gsi.gov.uk)

CBT (Compulsory Basic Training) enquiries

Phone: **0115 901 2595** Fax: **0115 901 2600**

Email: [cbt@dsa.gsi.gov.uk](mailto:cbt@dsa.gsi.gov.uk)

Instructor Services and Registration Team (ADI)

Phone: **0115 901 2618** Fax: **0115 901 2820**

Email: [adireg@dsa.gsi.gov.uk](mailto:adireg@dsa.gsi.gov.uk)

Fraud & Integrity Team

Phone: **02920 581 290**

Email: [integrity.team@dsa.gsi.gov.uk](mailto:integrity.team@dsa.gsi.gov.uk)

*An executive agency of the*  
*Department for*  
**Transport**