

Despatch

SPRING 2006 THE DSA MAGAZINE FOR TRAINERS OF LEARNER DRIVERS/RIDERS



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First MPTC Site Acquired

A lease has been signed in preparation for the building of a new multi-purpose test centre in Newport, Wales.

The new centre at Newport will be just one of 53 (plus an additional 15 low-usage sites) being planned to cater for the new motorcycle test scheduled to be introduced into Britain in 2008. The new test will involve an 'off-road manoeuvres' element which candidates will have to pass before they are allowed on the road for the rest of the practical test.

Stephen Haddelsey, DSA's estates project manager, said: "The Multi-Purpose Test Centre (MPTC) Project is now making real progress against its schedule for site acquisitions. On 16th January, a lease was signed for a three-acre site on Stephenson Street in Newport: the first site to be acquired for DSA's planned 53 new Multi-Purpose Test Centres."

The Newport MPTC will be built by DSA's contractor, Bluestone PLC, and will include new facilities not only for the new motorcycle test manoeuvres, but also for car manoeuvres. The acquisition of Newport represents a major step forward for the project and sets us well on the way to meeting the current target of five site acquisitions by 31st March 2006. Documents have also been signed for a multi-purpose test centre at Ipswich and negotiations are now moving towards completion for sites at East Lothian, Gloucester and Shrewsbury.

"As the acquisition programme continues, the next major stage of the project will be the beginning of the construction of the first new MPTC. This will present its own range of challenges but ones which the project team are now well placed to overcome," said Stephen.

David gears up for eco-safe driving

Secretary for Transport David Rowlands visited our headquarters at Stanley House in Nottingham at the beginning of December and met the Agency's Executive Board members before chatting to staff during a question and answer session. He then made a presentation of the Prince Michael Award for contributions to road safety to chief executive Rosemary Thew, Trevor Wedge now Chief Driving Examiner, who produced the Driver's Logbook, and Christine Morris, Commercial Director.

David then visited West Bridgford driving test centre where he enjoyed lunch with the examiners. Afterwards he went to the theory test centre in the city to see the test in action before returning to headquarters to see a demonstration by Operations Director Brian Gilhooley on the use of examiners' digital pens.

* David Rowlands is pictured in a car that is fitted with equipment which measures fuel consumption and ably demonstrates the benefits of eco-safe driving.



Trevor gets top job as Barry retires

Trevor Wedge has taken over from Barry Morris as Chief Driving Examiner. The move was made officially on 1st January when Barry stepped down in preparation for his retirement in March.

Trevor initially trained as a teacher then worked as Transport Manager for an international company, before moving to the driver training industry in the late 1970's. He joined the Department of Transport as a driving examiner, in 1984.

Before taking up a post in the headquarters of the Driving Standards Agency in 1997, he was Supervising Examiner in South Wales and also one of the panel of Cardington staff trainers.

As Deputy Chief Driving Examiner (Manager of External Trainer Development) his responsibilities included developing the quality and standard of driver and rider training and for road safety related research, issues and projects.

Trevor has considerable experience in the implementation of road safety initiatives and the collation and analysis of data captured post-test. He is much in demand as a speaker, both in the UK and abroad on a range of topics linked to driver training and testing. He chairs the CIECA Road Safety Charter working group and is a member of their Expert Advisory Group.

Barry has spent over 30 years in the driver testing and training industry. For several years he was an Assistant Chief Driving Examiner (ACDE) based in DSA Headquarters in Nottingham. During that time he had operational responsibility for many of the regions and had line management responsibility for examiner grades conducting the basic L, motorcycle and vocational tests. He was also responsible for the uniformity of the ADI qualifying examinations and the subsequent check test.

Following changes in structure he became part of a small team, based at HQ, who carried out independent audit visits around the country to ensure consistent, national standards of testing (vocational and ADI) and that customer service standards were being applied.



Trevor, left, and Barry, congratulate each other on the changes in their lives.

Following his time at HQ he was appointed Area Operations Manager (AOM) for one of DSA's five areas. Again, the focus of the AOM role was very much about ensuring consistent standards of all testing activities across his area. Through a team of 22 Supervising Examiners (SEs) he had line management responsibility for all operational staff engaged in both vocational tests and ADI Register work.

In April 2005, following the announcement that Chief Driving Examiner Robin Cummins was leaving, Barry was asked to become a member of DSA's management board and subsequently took over as Chief Driving Examiner.

LISTENING TO CUSTOMERS TOGETHER

As a result of the positive feedback from customers attending previous Driver and Vehicle Operator workshops and focus groups, a further series of events has been arranged to provide an opportunity for large goods vehicle and passenger carrying vehicle operators to ask questions, share information with the agencies at first hand and debate issues that involve us all.

Colleagues from DSA will attend to discuss issues such as vocational testing, including minimum test vehicles, the driver Certificate of Professional Competence (CPC) directive, Driver Quality Monitoring, Occupational Driver Appraisal and the Business Technology Education Council bus driver qualification in London.

Representatives from the Driver and Vehicle Licensing Agency and the Vehicle Operator and Services Agency (VOSA) will be present to discuss issues such as graduated vehicle excise duty, trailer registrations, vehicle identification checks and digital tachographs.

Representatives from the Highways Agency will also attend workshops held in England.

The first proposed venues and dates are Southampton on 20 April, Inverness on 24 May, and Stirling on 25 May. We will publish further dates and venues as they become available and post them on our website.

If you would like to receive an invitation to attend any of the workshops, please e-mail Chris Cooper at VOSA (chris.cooper@vosa.gsi.gov.uk) or write to him at VOSA, Welcombe House, 91/92 The Strand, Swansea, SA1 2DH. Alternatively, e-mail Anna Percevicus, DSA customer service manager (anna.percevicus@dsa.gsi.gov.uk) or call her on (0115) 901 2541.

Sarah Maddock
Business Customer Satisfaction Manager

Disabled Bikers

Disabled riders and their adapted bikes and combinations will be visiting our Training and Development Centre at Cardington in the next couple of months to take part in a project to help DSA develop the 2008 Motorcycle Test. The move follows a tour of the premises in November by Rick Hulse, Chairman of The National Association for Bikers with a Disability. He attended a meeting at the centre with Assistant Chief Driving Examiners, Graham Shaw and Lynne Fitzharris and Paul Colliss, Supervising Examiner, who is based at Cardington.

The NABD was set up in April 1991 by a small group of people in Manchester who believe that disabled people should have full access to the independence and enjoyment of motorcycling. During the past twelve years this unique association has developed immensely. The membership has increased to over 4500 individuals from all over Britain, Eire and Europe with well over 100 affiliated clubs, groups and businesses.

The NABD are able to recommend rider training schools that specialise in disabled rider training, offer discounts for rider training and provide a number of learner legal adapted powered two wheelers to suit various disabilities. These machines are available free of charge for the purposes of professional training and testing. They also use a network of professional engineers throughout Britain to design and make a range of adaptations ranging from resiting existing controls to the building of specialised vehicles where necessary.

During the meeting, views were exchanged on many aspects of rider training and testing, including:

- Compulsory Basic Training
- Direct Access Scheme
- Proposals for the post test Motorcycle Instructor Register
- Pass Plus for motorcyclists
- 2008 Motorcycle Test.

We also discussed how DSA could help raise awareness and the profile of the Association, through its publications and road safety initiatives.



Picture from left to right: Paul Colliss, Lynne Fitzharris, Graham Shaw and Rick Hulse.

The NABD are intending to increase the services they provide by introducing physical disability assessment centres for disabled motorcyclists. A joint working group has been formed by The Forum of Mobility Centres to support this initiative. Various people from the NABD, the Mobility Advice and Vehicle Information Service (MAVIS), Driver and Vehicle Licensing Agency (DVLA) and DSA are involved. It is hoped to give riders with disabilities access to assessments conducted by professionally trained and accredited assessors. Quite often, motorcyclists with disabilities ranging from impaired hearing to amputees are put off motorcycling because they are given incorrect information, training or advice. When it comes to motorcycling, a disability should not be a handicap.

For anyone seeking more information about the NABD see the website www.nabde.org.uk.

And finally, some of you may recall seeing Rick during his appearance on BBC television's 'Test the Nation' where he was interviewed during the show. He told us that his team 'The Bikers' beat the team of DSA Examiners. The Rocket Scientists won the overall contest.

Paul Colliss
Supervising Examiner at Cardington

Update on Driver CPC

You might recall the article in the last issue of *Despatch* about the Driver Certificate of Professional Competence (CPC) Directive. This article is to update you about progress we have made since then.

Consultation ran from 26th November to 8th February. We are grateful for all the responses received and are currently analysing them before reporting the results of consultation to Ministers. The next issue of *Despatch* will feature information about the results of consultation and ministers' decisions to take the project forward.

In the meantime, we have been establishing the working groups that will look at the implementation of various different

strands of the project. We are working with the industries' sector skills councils and trade associations, and other parts of the Department to do this, dealing with areas such as periodic training, test planning and communications.

A stakeholder group, comprising representatives from these organisations and other key players will provide advice and guidance to the main project board on the details of how UK will implement the requirements of the Driver CPC Directive.

Colin Maddock
Policy Manager

Government's Motorcycling Strategy

The Government's Motorcycling Strategy was launched just over a year ago and confirms its commitment to support motorcycling as an important part of the transport mix, working together with the motorcycling community to address the needs of motorcyclists.

DSA has an important role to play in delivering many of the action points identified in the Strategy and has established a Project Team led by Trevor Wedge, Chief Driving Examiner.

The team will progress seven key strands as follows:

- raising the awareness of motorcyclists
- improving pre-test training
- developing training aids
- developing post-test training
- researching training methods using the competencies which have already been developed
- establishing quality assurance arrangements for professional motorcycling trainers
- developing Pass Plus for bikes in consultation with the insurance industry

We have already formally consulted on one of these – a scheme to oversee post test development training – and will be announcing the results of this consultation shortly. Work on the other strands is also in hand and we will, of course, keep you informed of progress through our normal consultation channels, articles in **Despatch** and our web site.

For further information about the Strategy, please call Graham Shaw on 0115 901 2528 or Stuart Lister on 0115 901 2967.

New Theory Test Question Bank Book for ADIs

In the last issue of Despatch we announced that the ADI Starter Pack had been revised and the booklet, 'Your road to becoming an Approved Driving Instructor', had been rewritten.

We are also pleased to announce that the ADI theory test question bank book has been updated. The questions and tests have not changed, but the new book is now in a similar format to the one produced for car drivers and contains full explanations for all the answers. This will help candidates preparing for the test understand the reasons why some options are correct and others are not. We believe that candidates are then more likely to remember the

correct procedures, which will have the double benefit of helping them to pass the theory test and to be safer and better drivers and instructors.

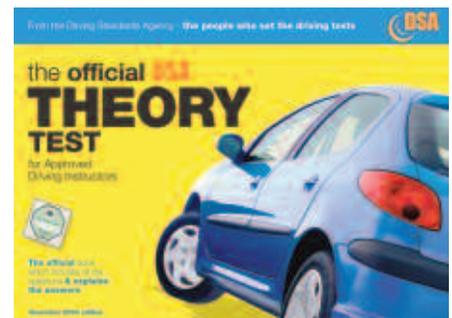
The new book is divided into the four sections (bands), of the ADI theory test, namely:

- road procedure
- traffic signs and signals, car control, pedestrians and mechanical knowledge
- driving test, disabilities and the law
- publications and instructional techniques

Our research shows that candidates find questions on driving test, disabilities and the

law to be the most difficult, so we hope that the new layout will help them to be better prepared.

The new book costs £6 and is available from DSA by telephoning 0870 121 4202.



Improving communication – business customer forum

The winter issue of Despatch outlined some actions we have already taken to improve our services and increase business customer satisfaction, and also listed some ideas for more improvements in the future. These actions are planned as a result of the feedback from our business customer satisfaction research programme, which showed that we needed to improve in three main areas – flexibility and responsiveness, working in partnership and communication.

You have already told us that the means of communication you enjoy most is talking with examiners face-to-face. So we are arranging to pilot a business customer forum at three test centres in the northern area this spring. This will provide opportunities for you to talk with your local test centre manager about local issues. At the same time you will be made aware of anything important coming up at a national level that will be of interest to you.

The pilot meetings will each take place in the test centre waiting room, starting at 9.00 am and lasting about an hour or so. We are arranging them for the last Wednesday of the months of April, May and June 2006, and the test centres chosen for the pilot are South Shields, Pontefract and Sale. We are also publicising these events through posters and flyers at these local test centres. If one of these is your local test centre you are warmly invited to attend; there is no need for you to make an appointment.

We will evaluate the pilot in the summer and listen carefully to the opinions of those customers who have attended. We will be keen to know what you think.

Dave Jefferson
Northern Area Manager

The safety of cars on test

Driving test regulations require a candidate to provide a suitable vehicle for the purposes of the test. This means that the vehicle must be roadworthy, taxed, insured, and of such a construction and design to enable the examiner to conduct the appropriate test properly. In addition, all cars presented for test, whether ADIs' or private cars, must meet the minimum test vehicle (MTV) standards laid down in DSA's DT1 Standard Operating Procedure, available on DSA's website at

www.dsa.gov.uk/Form.asp?id=2621.

These include having working lights, seatbelts, mirrors, integral head restraints,

seats which allow examiners a proper view, etc. If any vehicle presented for a test does not meet the required suitability or MTV standards, the examiner will refuse to proceed with the test.

Cars presented for test often have other potential problems which may make them unsafe for examiners. These include the following – there are others not illustrated here.

Please make sure your test cars have no hidden safety problems, to protect examiners and your candidates, and

prevent the disappointment of cancelled tests. If in doubt, please contact your local test centre or SE (ADI) who will be pleased to offer advice.

Geoff Blenkinsop

**DSA Occupational Health & Safety Advisor
Nottingham**

Bob Fudge

**Public & Commercial Services Union
National Health & Safety Representative
Cleethorpes**



Objects such as this mobile phone bracket, placed in the deployment area for the passenger airbag. This could render the airbag useless in the event of an accident.



Mobile phone brackets, fire extinguishers, etc, intruding into the examiner's space. They could injure the examiner in the event of an accident.

Items such as pens stuck into air vents, loose objects on dashboards, loose objects on the floor on the passengers' side or on the rear seat which could fly around in an accident and injure the examiner and candidate.



Dual controls incorrectly fitted or adjusted, which could stop them from working when required, or pedals without rubbers which could injure examiners' ankles or legs in a crash.



My DSA – an email alert!

We have recently relaunched our email alert registration service aimed at our business customers, including approved driving instructors, motorcycle training providers, bus and lorry driver trainers, driver training bodies, road safety institutes and other DSA stakeholders.

This new service helps us to provide you with updates via email alerts, allowing you to tailor the news you receive to match your business needs.

We have grouped a selection of services together under the 'My DSA' heading.

Here you will find the email alerts set-up, a page to amend registration details and a place where you can take part in interactive voting.

In the 'Ask the Agency' section, different members of DSA will be available to answer questions based on a range of pre-chosen topics. An ongoing selection of questions and answers will be available to view.

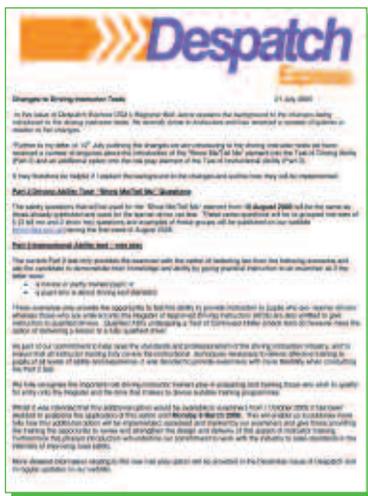
A version of **Despatch** and **Despatch Express** will be available here providing news about statutory updates and industry news. This will be included as an option for the email alerts, so it can be received automatically.

You can also personalise a page to display information about your local driving test centres, giving a quick method to view route sheets and special needs facilities updates.

The book shop will enable the quick ordering of official learning materials, including DVDs, CD-Rom and books directly from the publisher TSO (The Stationary Office).

From time to time we will introduce special offers on a range of products and selected business customers will be able to benefit from a scheme offering up to 25% discount.

Further sections are being planned, and will be introduced throughout the year.



Revision of the Highway Code

In its 75th year we are updating the Highway Code and want to take account of the views of a wide range of stakeholders and others with an interest in road safety. We are seeking your views on the revisions of The Highway Code set out in the revised draft of the Code, which can be accessed at www.dsa.gov.uk/highwaycode.

There are several significant changes in addition to housekeeping issues such as grammar, rule renumbering, continuity and clarity. All proposed amendments are highlighted in the draft revised Code.

The major proposed changes are:

- road safety advice for users of powered wheelchairs and mobility scooters (legally classified as invalid carriages);
- a new annex containing advice for novice drivers;

- new text covering smoking as a distraction for drivers;
- recommending the use of high visibility clothing in the event of a vehicle breakdown;
- reference to Vehicle and Operator Services Agency Officers and Highways Agency Traffic Officers;
- seat belt rules - addition of a statement to reflect new legislation requirements for van drivers making deliveries and collections. The proposed amendments also anticipate changes that are likely to be needed to implement an EU Directive on seat belt and child restraint use in 2006;
- Home Zones
- new rules explaining that certain vehicle types, such as mini-motos and go-peds, are only intended for off-road use and are not legal for use on roads or pavements.

Your comments are invited on any of the proposed amendments to The Highway Code and on any other aspect of The Code. For convenience, you might like to comment online via www.dsa.gov.uk/highwaycode

Alternatively you can send a written response to:

**Publications Department,
Driving Standards Agency,
The Training Centre,
Harroden Lane,
Cardington,
Bedford,
MK44 3ST**

Please send your comments by the closing date of **10th May 2006**.

Taxi testing – make yourself known!

Instructors are being encouraged to contact their local councils to register their interest in training would-be taxi drivers.

Since we began testing taxi drivers in 1999, we have been promoting the initiative and now a total of 63 local authorities use our taxi test. We are negotiating with many more councils.

Celia Hague, who heads the taxi testing scheme, said: "The Government is anxious to improve road safety and we are delighted at the response we are receiving from licensing authorities in connection with taxi testing. We

strongly recommend that although applicants are experienced drivers, they do have some form of training before presenting themselves for a taxi test. Instructors who want to be involved in this training should get in touch with their local councils and make sure they are known to them."

Examiners receive further training to assess the ability of applicants wanting to become taxi drivers. The applicants have to drive safely and professionally in a 'real' environment during the test.

The test is reflective of the road and traffic conditions encountered in a taxi driver's day

to day work. An important aspect of the assessment is the comfort and safety of taxi passengers.

The test is set at a higher standard than the practical test for learner drivers, with a number of specifically designed test routes being used to ensure that a consistent and high standard is maintained.

In the latest edition of DSA's book 'Driving the Essential Skills' in Chapter 23 gives details of the requirements for passing the test. Information is also incorporated in the updated version of 'Learning to Drive.'

Changes to the Practical Test

The Autumn 2005 edition of Despatch outlined a number of changes to the driving test taking effect from 1st November 2005 and 1st April 2006. This is a reminder of the changes that will take place from 1st April this year.

Approved driving instructor (ADI) tests to be supervised

Originally proposed for 1st November 2005, with effect from 1st April 2006 we will be able to supervise any examiner conducting an ADI practical test (including a check test). We will always make it clear at the start of the test that the supervisor is watching the examiner and not the candidate.

Vehicle safety changes

From 1st April 2006, test vehicles used for large vehicle and vehicle-trailer combination tests (bus and lorry) and car plus trailer tests will need to be fitted with outside, nearside and offside mirrors for use by the driving examiner during the test. This includes practical tests to join the register of large goods vehicle (LGV) driving instructors. From the same date, seatbelts for the examiner and any supervising officer will also need to be fitted to lorries used for test, including with-trailer and LGV register tests. Seatbelts will need to be fitted to all buses used for test from 1st July 2007, to tie in with other Europe-wide changes to test vehicles.

Opening of Chertsey Driving Test Centre

A new driving test centre in Chertsey, Surrey was officially opened by our Chief Executive Rosemary Thew on 1 February, with the help of the Mayor of Runnymede Council, Frances Barden. They are pictured on the front cover during the ribbon-cutting ceremony.

The new centre is located at The Forum on Hanworth Lane, Hanworth Industrial Estate, Chertsey. Customers are currently able to book a driving test at the new centre within three weeks.

The Chertsey Driving Test Centre provides modern, purpose-built facilities including disabled access and customer toilets, whilst the dedicated car park allows candidates to carry out the reverse parking and the vehicle safety check exercises safely off road.

Pictured to the right, Rosemary was the first to congratulate candidate Stefano Vitiello, centre, who passed his driving test with test centre manager Barry Twilley (pictured left) during the opening.



Don't leave your HPT too late!

Further to the articles in previous issues of Despatch, there are now over 15,000 ADIs on the Register who have successfully taken the hazard perception test (HPT) assessment – that equates to 41% of those registered.

Those of you who have yet to attempt the assessment, or have yet to pass are reminded that time is beginning to slip away. If you wish to remain on the Register beyond 31st December 2006 it is a legal requirement that you have passed the assessment. The ADI Registrar has no discretion here and will have to start removal proceedings against anyone who has not met this standard, as they will not meet the statutory requirements to have their name on the Register.

ADI Registrar Bob Jarvis has recently written to all those ADIs yet to take the assessment and urged them not to leave it too late. Bob wrote: "If you intend to continue in your chosen profession as an approved driving instructor beyond 2006, I would strongly recommend that you do not leave it too late to take and pass the assessment. The current pass rate for existing ADIs is 64% so you should not necessarily assume that you will pass first time. Please leave yourself enough time in which to pass."

First assessments are free of charge. Further appointments are charged a £20.50 fee. There is no limit on the number of attempts allowed. Apply online by going to www.dsa.gov.uk and following the on-screen instructions. To book by telephone, call 0870 01 01 372.



A good year for check tests

We are pleased to announce that 2005/6 has been a good year for ADI check testing.

The test of continuing ability and fitness to give instruction (check test) is an important tool in the standards assurance process for driving instructors.

Previously we have been criticised by the industry for failing to meet important targets relating to the numbers of driving instructor check tests to be carried out.

To check test 98% of ADIs once every 4 years is a target set for the Agency by the Secretary of State in our 2005/6 Business Plan. To meet this, one of the Agency's key targets for the year was to carry out 12,000 such tests during the year ending March 2006. This followed on from a disappointing 2004/5 when only 1,315 tests were carried out against a target of 7,500 as a result of concentrating resources on car practical waiting times. At the time of writing, we are on track to meet the 12,000 target for the year and plan to carry out a further 16,000 check tests next year.

This will leave us well placed to meet the Secretary of State target within the four year time frame set and help ensure standards of instruction are maintained.

Pass Plus Packs to Rise

The price of Pass Plus packs will rise by £1 from 1st April 2006, to cover increased costs. From that date starter packs will be £33 and refill packs £26.



Learn to teach in Glasgow

Road Safety officers in Glasgow have piloted an initiative to help parents to properly help their children to learn to drive. The scheme looks to increase the standard of guidance given during the additional practice time, often spent with parents, friends or colleagues. The aim is to make this additional time on the road complement what is learned during structured lessons with a professional instructor.

The 'Learn2Teach' programme has been piloted with council employees, who attended a three-hour training session with an ADI and one of the team's road safety officers. This was followed by an hour long in-car session with the instructor.

The initiative supports our advice that professional training should be supported with private practice, and takes this to another level by skilling up those accompanying drivers. DSA Commercial Director Christine Morris, and head of the Arrive Alive programme, Celia Hague have visited the team running the scheme and have been impressed by the work being carried out. We are also supporting the scheme with promotion and presentations in the local test centres.

Principal road safety officer, Bill Smith said, "Feedback from participants has been really positive so we're hopeful that a full scale launch of the programme will be given the go ahead."

Helping the A level students

A college driver training course for teenagers studying A levels has scored a hit with the students.

The course - which was introduced as a road safety feature in 1994 - now has 60 students and sometimes has a waiting list from those attending New College, Pontefract.

Initially one class was formed of about 30 students but the interest was in driver training, especially the theory test which was introduced in 1996.

Over the last 10 years the course has gone from strength to strength and has been revamped to keep up to date with changes to the driving test and road safety practices. There are permanent classes every Monday and Tuesday.

The Driver Training course is a programme of twelve modules presented by an expert in the field as appropriate to that particular day (i.e. Paramedics from WYMAS attend to lecture on first aid, Police to lecture on drink, driving and drugs, DSA with the Arrive Alive programme).

Everything is catered for, including employing five ADIs with dual control cars for practical driving sessions in a large private car park. This is a very popular area of the course. Anyone interested in helping should contact Brian Chappell, Road Safety, Pontefract Area on 01977 703966.

At the end of the course each student receives a certificate of achievement and should be in a position to take and pass the theory test.

Pass Plus instructor award

The 2006 Pass Plus award scheme for instructors is now open for you to put in an application for yourself or a deserving colleague. The prize this time will be £500 cash. Entry forms are available for download from the Pass Plus website : www.passplus.org.uk

The scheme is looking to reward excellence in marketing the scheme, so please make it clear in your nomination exactly how Pass Plus has been promoted and what the results were. The Pass Plus Board is keen to see some good ideas that can be rewarded and shared around, to help increase enrolment in the Pass Plus scheme.

See test centre notice boards for further details. Entries will close on May 12th.



Test Fee increases from April

We consulted on two sets of fee changes in March 2005. The first came into effect in August. The second will be effective from 1st April 2006.

The fee levels are:

Service	From August 2005 £	From April 2006 £
Theory tests for all learner drivers	21	21.50
Practical tests for learner car drivers	45.50	48.50
Practical tests for learner motorcycle/moped riders	55	58
Practical tests for learner lorry/bus drivers	85	89
Practical tests for learner car drivers (evenings/Saturdays/Sundays)	55	58
Practical tests for learner motorcycle/moped riders (evenings/Saturdays/Sundays)	65	68
Practical tests for learner lorry/bus drivers (evenings/Saturdays)	103	107
Extended practical driving tests for disqualified car drivers	91	97
Extended practical driving tests for disqualified car drivers (evenings/Saturdays)	110	116
Extended practical driving tests for disqualified riders	110	116
Extended practical driving tests for disqualified riders (evenings/Saturdays)	130	136
Theory test pass certificates supplied to non-DSA examiners	12	14
Practical tests for driving instructors	79	82

Continuing Professional Development (CPD)

A very successful and constructive workshop was held in Nottingham on 20th January 2006 to discuss proposals for a CPD scheme for ADIs. Representatives from the driving instructor industry and senior DSA officials, including the newly appointed Chief Driving Examiner, Trevor Wedge and the ADI Registrar, Bob Jarvis were present.

Industry representatives presented a joint outline proposal for a possible CPD scheme and discussions took place to try to agree common ground and how the proposals might best be taken forward. There was a large measure of agreement between all those present and real progress was made.

DSA is now working out some of the detail behind the proposals and will prepare detailed options of how the scheme might work in practice, before further informal consultation and discussion with industry representatives. The next step would then be to come forward with a formal consultation document on the final proposals, which would receive a wide circulation.

We will keep you informed of developments.

DISQUALIFIED DRIVERS November 2005 - January 2006

New Driver's Act Statistics

	November	December	January
Revoked	1569	1271	1779
Test Passed	878	718	981
Appeal	10	7	8

DTTP/DTETP Summary

	November	December	January
DTTP	166	115	209
DTETP	858	692	857
TOTAL	1024	807	1066

DTTP – Disqualified until test passed
DTETP – Disqualified until extended test passed

Figures supplied by Drivers Policy Group
Driver & Vehicle Licensing Agency (DVLA)

How to contact us

For latest news and information, and to book on line, see the website www.dsa.gov.uk. If you need to contact the headquarters of the Driving Standards Agency at Stanley House, 56 Talbot Street, Nottingham, NG1 5GU use the following numbers for departments, dialling 0115 901 first:

- Switchboard **2500**
- Central Operations Branch **2557/4**
- ADIs/PDIs **2618**
- CBT **2595**
- Technical Standards Branch **2537/9**
- Commercial Department **5901**
- Theory Test Unit **5935**
- Policy **5918**
- Pass Plus **2633/2634**
- DQM **5883/Fax 0870 750 7251**
- Press Office **5874/5**
- Despatch **5874/5**

- Cardington (Training) **01234 744000**
- Publications **Cardington 01234 744054**

- Booking Line **0870 010 1372**
- Welsh Line **0870 010 0372**
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Customer service enquiries and complaints

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Email: birminghamcsu@dsa.gsi.gov.uk

Wales and Western

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Email: scotlandcsu@dsa.gsi.gov.uk

Northern

Phone: 0191 201 8161 Fax: 0191 201 8010
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Useful numbers

Driver & Vehicle Licensing Agency:

- Drivers' enquiries: 0870 240 0009
- Email: drivers.dvla@gtnet.gov.uk

- Vehicle enquiries: 0870 240 0010
- Email: vehicles.dvla@gtnet.gov.uk
www.dvla.gov.uk

Vehicle Certification Agency:

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www.vca.gov.uk

Vehicle and Operator Services Agency:

0870 6060440
www.vosa.gov.uk



Head Office

Headquarters:

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CBT (Compulsory Basic Training) enquiries

Phone: 0115 901 2595 Fax: 0115 901 2600
Email: cbt@dsa.gsi.gov.uk

ADI (Approved Driving Instructor) enquiries

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Save time with telephone fast track

If you are an ADI or a Trainer Booker, fast track your way through our booking system.

Call 0870 01 01 372

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Our Agency conducts Britain's driving tests for cars, motorcycles, lorries and buses, including the theory tests and also maintains the Register of Approved Driving Instructors, the voluntary register of lorry driving instructors and oversees motorcycle Compulsory Basic Training.

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